

About us

We are a well-established private dental practice in Horley and have built our reputation on providing a personal and friendly approach to the dental health of the whole family with a focus on prevention and maintaining good oral health.

Our highly skilled and experienced partners, Dr Chih Liu and Dr Naveed Jamil, have been working together for over 25 years. They are supported by dental therapists, Sophie McKay, Abbie Staton and Samah Sattar, and a first-class team of dental hygienists to ensure the best care and treatment for you.

New patient assessment

For your first visit to the practice, we allow plenty of time to carry out a thorough examination of your mouth, discuss your dental history and give you the opportunity to voice any concerns that you may have.

The assessment will include:

- taking a medical and dental history
- a full examination of your mouth including dental x-rays, as necessary
- oral cancer screening
- assessing your oral health routine
- discussing relevant preventative measures

We will always provide you with a written treatment plan.

Making an appointment

Call us on 01293 782772

Visit our [Practice](#) and have a look around

Email us on katoomba@katoomba.co.uk and we will call you back to take your details and arrange an appointment

Website visit our website for more information www.katoomba.co.uk

Usual opening hours

Monday	8.35am - 5.10pm
Tuesday	8.00am - 5.20pm
Wednesday	8.00am - 5.20pm
Thursday	8.00am - 5.20pm
Friday	8.00am - 12.30pm

Working patterns vary with each dentist

We are closed at weekends and Bank Holidays.

Emergency appointments

We ensure that we have a number of scheduled slots available each day. Please contact us as early as possible so that we can do everything we can to help you. If you have an emergency out-of-hours please call our usual number for emergency contact details.

The ground floor waiting areas and surgeries are accessible for wheelchairs and our toilet is equipped with handrails for those with limited mobility.

Treatments offered

Our dentists and dental therapists offer a wide range of treatment options and restorations which we take care to deliver to the highest standard using only the best quality materials and up-to-date technology.

Options include:

White fillings - an advanced composite formula that is carefully matched to your existing teeth

Ceramic restorations - crowns and restorations while you wait using our on-site computer-aided Cerec system

Teeth whitening - using custom-made whitening trays that are worn at home

Porcelain veneers/crowns – these can hide many problems and can make teeth appear longer, straighter, less-crooked etc.

Implants - we work in conjunction with the award winning 'The Implant Centre' whereby the centre place the implants and we restore them to match your existing teeth

Smile makeovers - we can create dramatic results and deliver amazing improvements to your smile using a combination of restorations.

Paying for your care

You can opt to pay for treatment on a fee-per item basis as you go or choose one of the following monthly payment plans which helps spread the cost of high-quality care.

Denplan Care covers all routine dental and oral hygiene care and any treatment you may require. The only extra cost is for the laboratory element of crowns or dentures etc. and for any cosmetic treatment that you request or dental implants. You can join this plan once any outstanding treatment is complete and the monthly fee is determined by your dental history and your likely future needs.

Denplan Essentials entitles you to a fixed number of check-ups and hygienist appointments each year. Treatment is paid for when needed and you will be given a 10% discount on our normal fees. You can join this plan at any time and the monthly fee is determined by the number of check-ups and hygienist appointments deemed necessary.

Both payment plans have the option to include supplementary dental insurance which provides you with worldwide dental injury and dental emergency cover.

For our up-to-date fee guide, please ask our reception team or visit our website.

Feedback and complaints

We always endeavour to provide a high-quality professional service. We welcome feedback and continually evaluate our service with a view to continual improvement.

Should you have cause for complaint we will resolve this as quickly, effectively and as smoothly as possible. If we are unable to resolve your complaint, you will be able to take the matter further should you wish to.

Private patients should contact the Dental Complaints Service **Tel: 020 8253 0800**
NHS patients should contact NHS England **Tel: 0300 311 2233**

Please ask for our complaints leaflet or visit our website for more details.

Find us

Our practice is easily accessible from the town-centre and only a short walk from the train station and close to all transport links.

Katoomba Dental Practice
19 Russells Crescent
Horley
Surrey
RH6 7DJ

Tel: 01293 782772



Welcome to Katoomba Patient information leaflet

Partners

Dr Chih Liu BDS
GDC No. 66742

Dr Naveed Jamil BDS, LDS RCS
GDC No. 66740

Dental Therapists

Sophie McKay
GDC No.260763

Samah Sattar
GDC No.269729

Abbie Staton
GDC No. 289946